

Shipping

Your order will usually be shipped within 2-3 business days. If an item is back-ordered you will be notified immediately and given a timeframe for delivery.

We reuse and recycle shipping & packaging materials that come to us to reduce the burden on our landfills. All shipping peanuts purchased by us are biodegradable

We've made our shipping and handling prices and policy as fair as possible, so you benefit from our low prices plus the convenience of delivery to your door.

Current shipping rates outlined within the order process are weight based with each Eco Pod package weighing approximately 5 pounds each, and will vary based on location.

Depending on originating and destination locations, shipping will require between 2-8 days. We ship all items to all states, including Alaska and Hawaii (additional surcharges may apply). If you ordered two or more items, you may receive them in multiple boxes on different days. We do not charge you extra shipping for split shipments.

Shipping to a different address

During Checkout, you can specify a different shipping address than your billing address.

Payment Options:

We accept the Pay Pal payments and the following major credit cards issued by U.S. banks: Visa, MasterCard, and American Express.

We're sorry, but at this time we do not accept cash, checks, money orders or credit cards issued by foreign (non-U.S.) banks.

Shortly after completion of placing your order, you will receive an email confirming that we have received your order. You will receive a second email when your order has shipped. Please save these email invoices for your records.

If you do not receive an email confirmation within 48 hrs of placing your order, please contact us at sales@bgreeninnovations.com

Returns Policy

Returns require a return authorization number for processing. A return authorization number can be obtained by emailing us at returns@bgreeninnovations.com. This return authorization number must be clearly marked on the outside of the package upon return. In order to offer our customers the lowest prices possible, we must have certain limits on our return policy in regards to shipping fees. Therefore, all shipping charges, outbound and return, are non-refundable. For items purchased with free-shipping, the current cost of shipping, of similar items without free-shipping, is non-refundable. Returns can only be accepted within 30 days from the purchase date. For backorder items, returns are accepted within 30 days from the shipped date. There are no restocking fees for returned items.

Disclaimer:

B Green Innovations, Inc. assumes no responsibility for personal injury, mechanical or physical damage while installing or using the pads. Pads should be professionally installed. Not responsible for any discoloration of the floor that may occur. Will not help reduce vibration of severely unbalanced loads. These pads are intended to help reduce the transfer of vibration from washing machines and dryers and for no other use. B Green Innovations, Inc. will not be responsible for pads that are used incorrectly or not for their intended use.